

TekMedic[®] Offsite Data Backup (*YouBackup*[™]) Privacy Statement

Collected Information

TekMedic Limited ("TEKMEDIC") holds information submitted by users of the *YouBackup*[™] Offsite Data Backup ("BACKUP") service when creating an offsite data backup account. These details include the user's email address in addition to a username and password to be used for accessing their data backup account.

If the user chooses to continue using the service after the initial trial period, additional information will be collected for billing purposes. This additional information may be collected electronically or manually and will include such information as is necessary for the management of the user's offsite data backup account.

The Data Protection Act 1998 gives the user the right of access to their personal information held on record. A user may gain access to their own files held on record by TEKMEDIC by emailing info@tekmedic.co.uk. This service is available at a fee.

Use of Information

User information submitted through the BACKUP service, either via the BACKUP software or via the TEKMEDIC website, will be used for contact purposes to deliver status reports and messages to the user regarding their BACKUP account. Reports include notification of successful or failed scheduled backups, over-quota warnings and service status alerts. Messages include direct responses to queries made through the TEKMEDIC website or via the BACKUP support email address.

User information submitted for billing purposes shall only be used to that effect.

Disclosure of Information

TEKMEDIC will never sell, rent, licence, exchange or disclose personally identifiable information to any third parties without the user's explicit permission.

TEKMEDIC will disclose personally identifiable data ONLY to identify someone who is violating (intentionally or unintentionally) TEKMEDIC rights, TEKMEDIC property, TEKMEDIC employees or anybody else and if required to do so by law.

Security of Information

Data storage areas are physically secure and accessible only to named staff of TEKMEDIC.

All client data transferred from the client software to the BACKUP system is compressed and encrypted. All client data held by TEKMEDIC is stored in compressed and encrypted form. TEKMEDIC do not possess the ability to decrypt this data.

Encryption is carried out using military-grade 128-bit and 256-bit AES algorithms.

No transmission of data over the Internet is one hundred percent safe. Therefore TEKMEDIC is not responsible and cannot guarantee the security of data during transmission through the website or the BACKUP service. However, TEKMEDIC, and TEKMEDIC employees, make all efforts to secure all user information.

IP Addresses

TEKMEDIC may use User IP addresses to diagnose server problems, broad demographic information, and guard against spamming and illegal or inappropriate use of the BACKUP service.

Modifications to the TekMedic Offsite Data Backup Privacy Statement

- TEKMEDIC reserves the right to make modifications to the BACKUP Privacy Statement with or without notification at any given time.
- Modified Privacy Statements supersede all prior Privacy Statements.
- The latest available Privacy Statement is available at <http://www.tekmedic.co.uk>
- This Privacy Statement was last modified on 2nd June 2011

Queries regarding the Privacy Statement should be sent to info@tekmedic.co.uk